

Abstract:

Background and objectives: the global economy today is the shift quality, suitability to access in key transaction fee and activity, respectively. To increase quality, increase productivity and lead to benefits, it shall be dependent on it,. This study aimed to compare the process of the establishment of the process of clinical governance at the hospital and the hospital lacks ISO9001 in selected provinces hospital of IRAN.

Materials and methods: this descriptive-analytic study is done in getting the scores hospitals on each axis can be improved in four categories, low(50-70), good (70-85)and so good (>85) score.

Findings: in this study, 129 hospital have had evaluated. The hospitals with ISO had an average 33.7% and hospital without ISO had 66.3 percent of score. In this study, no significant relationship between the implementation of the ISO quality management system and clinical governance topics was found.

Conclusion: according to the importance of the existence of a suitable model for performance evaluation and raise the quality of service as well as the commitment of the Organization to manage this issue, this study is found the relationship between management and leadership with patient safety and use information directly and is also a significant relationship between patient safety and the use of the information is significant, therefore, it is recommended that more studies be done in this area.

Key words: quality management system ISO9001, clinical governance